

BS8522:2009 Quality Policy

The Quality Policy of the Company has been prepared and endorsed by the executive management to ensure that our customers receive a commercial moving service which meets the requirements of BS 8522:2009.

They are to receive quality, reliability and integrity in the services provided by the company and customer needs, expectations and requirements are to be met and maintained.

It is the company's objective to achieve and maintain a quality assurance programme through the adoption of the above standard together with good managerial skills and techniques, excellent customer service, proper systems of control, training of staff and provision of appropriate equipment and compliance at all times with the relevant legislation.

The Company operates in compliance with UK Health & Safety legislation and has a Health & Safety Policy, which is available to all employees. It is fully aware of its environmental obligations and aims to comply with environmental guidelines issued by government and by other authorities.

This policy is aimed at developing in each employee a sense of personal responsibility for quality improvement. Through adherence to this policy by all personnel, the company aims to demonstrate its commitment to quality.

This Policy should be used along with the Health & Safety Policy and the Environmental Policy to inform all persons of the obligations to be met both within the business and in dealing with customers, suppliers and the general public.



Signed.....

Rachel Houghton
Managing Director

Latest Review Date: 20th December 2024
Next Review Date: December 2025