Quality Policy

ISO 9001: 2015 Quality Management System Standard

This policy is appropriate to purpose and context of the Business Moves Group. This policy supports the strategic direction of the organisation, where our quality management system delivers products and services within the following scope of ISO 9001: 2015 registration:

BMG is a business relocation specialist providing total or partial move management to UK and Europe, including project management

We are fully committed to comply with the applicable requirements of the ISO 9001: 2015 quality management system standard and to continuously improve the effectiveness of our quality management system. We are committed to providing products and services that meet:

➢ All relevant compliance obligations
➢ Our customers specified needs and expectations together with unspecified requirements
➢ ISO 9001: 2015, ISO 14001: 2015 and ISO 45001: 2018 requirements
➢ BAR BS 8522:2009, Achilles UVDB Silver Plus, Safe Contractor SSIP and Constructionline Gold

This policy provides a framework for setting and reviewing our objectives. These objectives are based on:

➢ Continuous improvements in the performance of our products and services in relation to quality, safety, health, and the environment
➢ Meeting all relevant compliance obligations

The Managing Director has overall responsibility for the implementation of this policy, with delegated specific responsibilities to the Group Compliance Director. This policy is communicated to all directors, managers and employees to ensure that they fully understand how their job role contributes to the effective implementation of our quality management system. Full facilities are afforded to customer's representatives and approving organisations in carrying out any assessment of the quality management system operation. This policy is available to all interested parties on request. This policy reflects the current business structure, size and operation. However, this policy is reviewed for continuing suitability during management review meetings.

Rachel Houghton
Managing Director